

2009 National Patient Safety Goals

#1 Improve Accuracy of Patient Identification

- Prior to treatment, involve the client and family in the identification/matching process.
- Use 2 client identifiers when giving meds and collecting blood or other specimens for testing—ID Bands and photo in Inpatient and DOB & Name in OP.
- Label specimen containers in front of the client.



#2 Improve the Effectiveness of Communication among Caregivers

- Write the complete order, read it back, and get confirmation on all verbal orders.
- Do not use prohibited abbreviations.
- Ensure critical test results are received in a timely manner and reported to medical staff within 1 hour of receipt.
- Share and ask questions regarding client care during



#3 Improve the Safety of using Medications

- Identify a list of look-alike / sound-alike medications.
- Review the list at least once a year.
- Take steps to prevent errors involving interchange of medications.



#7 Reduce the Risk of Health Care associated Infections.

- Wash your hands and utilize hand Antiseptics often.
- Follow Standard Precautions at all times
 - Educate clients on infection Control measures including frequent hand washing.



#8 Accurately Reconcile Medications across the Continuum of Care

- Complete a list of the client's current medications at intake.
- Compare those to the medications ordered by Apalachee staff.
- Reconcile any discrepancies.
- Communicate up-to-date reconciled med list to the client and next provider of care.



#13 Encourage Patient's Active Involvement in their own Care

- Educate client's on reporting any concerns regarding their care, treatment or any safety issues.
- Encourage clients to report any safety concerns.
- Review Consumer Action Bulletins with clients.



#15 Identify Safety Risks inherent in the Patient Population

- Assess each client for suicide risk factors.
- Address immediate safety needs including the most appropriate setting for the client.
- Provide crisis hotlines and other prevention resources to clients and their families.
- Complete Apalachee Suicide Protocol for all at risk clients.

